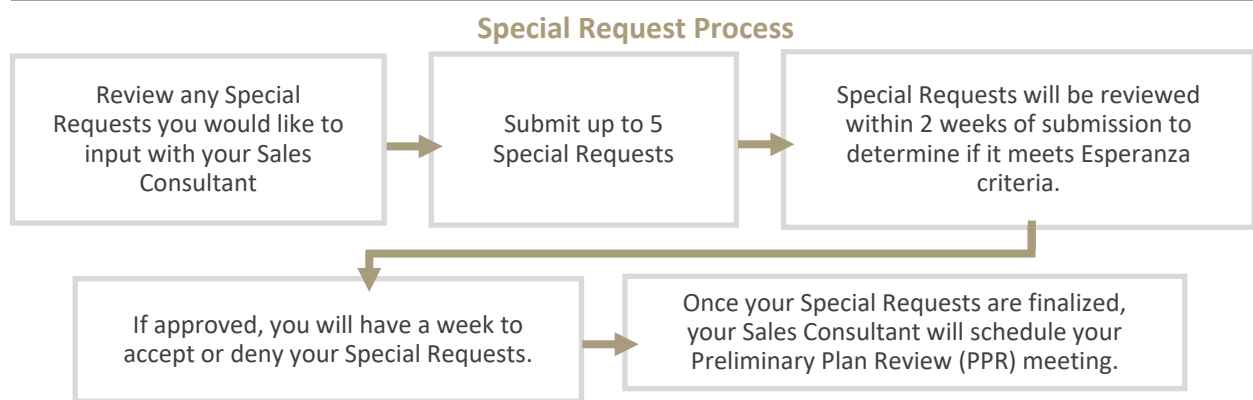




Here you will explore the available Structural & Flex options offered for your specific floor plan. Your Sales Consultant will guide you through selecting your options using the Interactive Floor Plan. This is also your opportunity to submit any Special Requests you may have.

### What are Structural, Flex, & Special Requests?

- **Structural:**
  - o i.e., Third Car Garage, Covered Patio, 5' Storage, Fireplace \*varies by floor plan & subdivision\*
- **Flex:**
  - o i.e., Optional Powder Bath, Bedroom in Lieu of Study, 10x10 Flatwork
- **Special Requests:**
  - o Esperanza Homes gives you the opportunity to add a personal touch through our Special Request Process (see below) (i.e., Add Pocket Door in Lieu of Door, add closet in Study)



### Criteria for Special Requests:

- Maximum of 5 Special Requests can be inputted.
- The customer is to provide sketch for each special request submitted.
- Changes Not Allowed:
  - Exterior walls (i.e., change in square footage or structural additions)
  - Load bearing walls.
  - Front elevation of the house (i.e., changes in windows, doors, or other aesthetic components to the front of the home)
  - Moving of rough-in plumbing (in-ground plumbing)
  - Moving of HVAC
  - Changes to bathroom or kitchen layouts
  - Any products in Special Request must be a standard product used by Esperanza Homes.

### Why does Esperanza Homes have guidelines for Special Requests?

We believe that our catalog of Structural & Flex options, for each floor plan, enables you to create a unique home. While we understand there may be specific changes you would like, the Special Requests that fall within the above criteria lead to minimal impact of the build time and provide the best customer experience.